**Walter Kahres**

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**Database System Analyst with Computer Science Background**

Accomplished IT professional with extensive technical experience with querying, debugging, configuring, test planning, and testing updates using client tailored object-oriented databases. Diversely skilled programmer with knowledge of many programming languages, technology tools, and computer science principles. Top Performer who quickly resolves complex IT challenges and rapidly adapts to ensure seamless technical processes. Ambitious Self-Starter who showcases solutions-centric critical thinking for insightful, change-driven results.

**TECHNICAL SKILLS**

**Programming Languages:**  C#, .NET Framework, SQL/T-SQL, JavaScript, HTML 5/CSS/Bootstrap 3/4, Java, C++, Python, Node.js, PHP

**Technology:**  Lotus Notes, Excel, Word, Windows 7, Windows 10, Visual Studio Code, Visual Studio, MS SQL Server, Eclipse, MySQL

Workbench, DB2 (Mainframe system), GoormIDE, Postman, JSON, XML, Communication Tools, Git, Linux

**Knowledge:** Object Oriented Databases and SQL, Mongo DB, Database Design, Defined Benefit (Final Average Pay and CB), Unified

Modeling Language, Break point Documentation, Software Testing Strategies, Root Cause Analysis,

Software Engineering Process Models, Data Structures, Algorithm Design, Gang of Four Design Patterns

**EDUCATION:**

* Bachelor of Science, Computer Science, Georgia Southern University, Statesboro GA

**PROFESSIONAL WORK HISTORY**

**Alight Solutions (formerly Aon Hewitt, Aon)** Dublin, GA **2017 – 2020**

**Remote Client Technology Specialist**

Performed intensive analysis and database configuration, created plans, and tested for a large ongoing delivery client. Wrote and reviewed complex SQL queries to pull specific participant data for analysis. Worked 100% remotely. Team player that collaborated across the organization in cross-functional roles.

* Completed major testing for a client change order automating new codes. Allowed our client to have a better user experience and our operations team to save time on manually processing these participants.
* Owned and operated a large growing Regression Test plan. Standardized and Tested many regression test cases every iteration improving our quality and regression testing speed.

**Aon/Aon Hewitt (formerly Hewitt Associates)** Atlanta/Dublin, GA  **2010 – 2017**

**Setup Configuration Specialist**

Performed intensive analysis and database configuration. Created plans and tested for large ongoing delivery clients. Wrote complex SQL queries to pull specific participant data for analysis. Worked both onsite and remotely. Team player that collaborated across the organization in cross-functional roles.

* Designed a customized personal communication statement that showed step-by-step pension benefit calculations that was brand new and novel to the industry.
* Reduced defects 80% and successfully completed client change orders resulting in client signing an Enthusiastic Client Certificate for multiple consecutive years.

**Hewitt Associates** Atlanta, GA  **2007 – 2010**

**Setup Configuration Analyst**

Performed database configuration for GUI and Web Systems. Tested for a large ongoing delivery client. Worked onsite. Team player that collaborated across the organization in cross-functional roles.

* Completed change orders by following test strategies and analysis documentation that resulted in multi-year client retention.
* Coached, mentored, and trained new client colleagues that improved team on-boarding efficiency and subject matter retention by 20%.